

C A No. Applied For
Complaint No. 22/2026

In the matter of:

AnilComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, On behalf of BYPL

ORDER

Date of Hearing: 02nd June, 2026
Date of Order: 04th June, 2026

Order Pronounced By:- Mr. P. K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant has applied for new electricity connection vide request no. 8008123363 at premises no. V-1687, Khasra no. 93, ground floor front side, Old no. V-1018, Gali no. 4, Vijay Park, Maujpur, Delhi-110053, but application of the complainant for new electricity connection was rejected by OP on grounds of "connection already exists vide meter no. 11925064, No floor domestic meter exist at site, address mismatch and GF separate dwelling unit not exist."

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises bearing no. V-1687, Khasra no. 93, ground floor front side, Old no. V-1018, Gali no. 4, Vijay Park, Maujpur, Delhi-110053 vide application no. 8008123363.

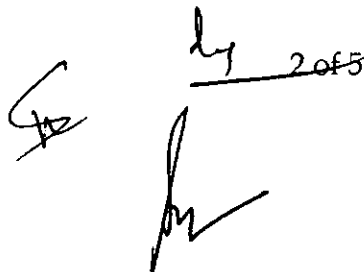
It is further submitted that site inspection was conducted by the officials of the respondent company and it was noted that the building structure at site is ground floor plus first floor (G+1). Electricity meters already existing at the premises vide CA no. 101181895 (NX), 101186470(DX) and 155016740 (DX). At the ground floor only one dwelling unit exist and already meter having CA no. 101186470. No physical demarcation, independent access, or structural separation was found to justify an additional domestic connection for the same floor.

3. The complainant in its rejoinder submitted that the total property area is 400 gaj and is in the name of his mother. The said property was subdivided by his mother in the year 1995 by giving 200 gaj to him and balance 200 gaj to his brother. There are many families staying in the property and only one domestic connection is energized and catering electricity supply to the entire property. Therefore, he request for separate electricity connections to all the dwelling units in the subject property.

4. Both the parties were directed to conduct joint site visit. By the way of site visit report, the OP submitted that applied building is Ground plus one floors over it. Applied building has one 'no floor domestic meter having meter no. 11925064 which is used on GF. GF and FF have more than four rooms and two kitchens but there is no any separation exists on. DX dwelling unit on any floor.

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The property map shown by OP in the site visit report shows that on ground floor there are two shops and one DX connection is catering supply to ground floor and other DX connection is catering supply at first floor back side.

5. Arguments of both the parties were heard.

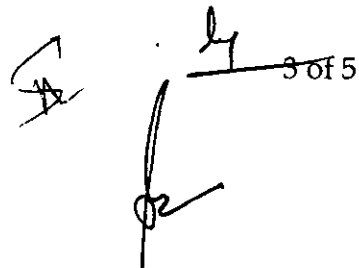
From the narration of facts and material placed before us we find as under:

1. The complainant applied for a new domestic electricity connection vide request no. 8008123363 at premises no. V-1687, Khasra No. 93, Ground Floor Front Side, Old No. V-1018, Gali No. 4, Vijay Park, Maujpur, Delhi-110053.
2. The respondent rejected the application on the grounds that a domestic connection already existed at the premises and that no separate dwelling unit was found at the applied portion.
3. During the proceedings, a joint site inspection was conducted. The site visit report reveals that the property comprises Ground Floor and First Floor. The property map submitted by the respondent itself shows that both the Ground Floor and the First Floor are divided into front-side and back-side portions. It is also evident from the site plan that there are multiple rooms, kitchens, and separate portions in occupation within the premises.
4. The complainant has specifically sought a connection for the Ground Floor back Side portion. The existence of front-side and back-side portions on both floors indicates that the premises are not being used as a single undivided dwelling unit.

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5. It is a settled principle that electricity is an essential service and supply cannot be denied merely because another connection exists in the same property, provided the applicant is in occupation of an identifiable portion of the premises and fulfills the requisite formalities under the applicable regulations.
6. The respondent has not produced any material to establish that grant of a separate connection to the complainant would violate any provision of the Supply Code or that the applied portion is incapable of being identified independently for the purpose of electricity supply. The site plan itself demonstrates the existence of distinct front-side and back-side portions.

In view of the facts and circumstances of the case, particularly the site inspection report showing separate front-side and back-side portions on the Ground Floor and First Floor, this Forum is of the considered opinion that the complainant is occupying an identifiable portion of the premises and cannot be denied an independent electricity connection merely because another connection already exists in the property.

ORDER

The complaint is allowed. The complainant is directed to apply a fresh application for the new connection and the respondent is further directed to process the application of the complainant for grant of a new electricity connection at the correct applied portion of premises no. V-1687, Khasra No. 93, Old No. V-1018, Gali No. 4, Vijay Park, Maujpur, Delhi-110053, subject to fulfillment of all commercial formalities, submission of requisite documents, payment of applicable charges, and compliance with the provisions of the applicable Supply Code and Regulations.

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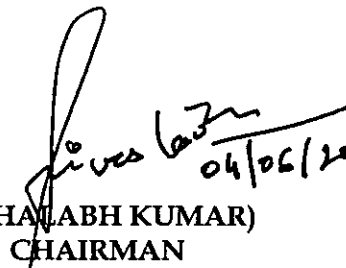
OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.



(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(SHALABH KUMAR)
CHAIRMAN

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